WORLD GOVERNMENTS SUMMIT 2025

in collaboration with

TDRA | هيئة تنظيم الاتصالات والحكومة الرقمية
TELECOMMUNICATIONS AND DIGITAL GOVERNMENT REGULATORY AUTHORITY

REPORT

GovTech Prize and The Global Best M-Gov Award 2025

February 2025

To Inspire and Enable
The Next Generation of Governments

The World Governments Summit is a global platform dedicated to shaping the future of governments worldwide. Each year, the Summit sets the agenda for the next generation of governments with a focus on how they can harness innovation and technology to solve universal challenges facing humanity.

The World Governments Summit is a knowledge exchange center at the intersection of government, futurism, technology, and innovation. It functions as a thought leadership platform and networking hub for policymakers, experts and pioneers in human development.

The Summit is a gateway to the future as it functions as the stage for analysis of future trends, concerns, and opportunities facing humanity. It is also an arena to showcase innovations, best practice, and smart solutions to inspire creativity to tackle these future challenges.

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Introduction

The "The GovTech Prize" and "The M-Gov Award" are annual awards managed by the Emirates Government Service Excellence Program (EGSEP) at the UAE Prime Minister's Office. These awards are designed to encourage pioneering students, researchers, government agencies & institutions, private sector companies and startups to develop innovative solutions and explore new opportunities for a better future for humanity.

In its 10th edition, the "GovTech Prize" continues to recognize both governments and students for their inspirational efforts in the government services domain. The "GovTech Prize 2025" honors government entities, both central and local, worldwide for their creative and innovative solutions that address pressing challenges and create exceptional government service experiences. Additionally, the "Global Best M-Gov Award 2025" is presented to university students worldwide, enrolled in public and private universities, to highlight the pioneering role of universities and the creative and innovative youth in addressing local and global challenges through their ideas, prototypes, and developed applications.

The GovTech Prize 2025 recognizes innovations in creating human-centric government services experiences in the following categories: Best Human-Centric Government Service, Best Use of Generative AI in Government Services and Best Government Service in the World.

Best Human-Centric Government Service

This category honors government services that prioritize user experience, ensuring services are designed with the needs, preferences, and well-being of people at the core, creating seamless and accessible public interactions.

Best Use of Generative AI in Government Services

This category celebrates innovative solutions leveraging generative AI to significantly enhance the efficiency, personalization, and effectiveness of government services, setting new benchmarks for AI-driven public service delivery.

Best Government Service in the World

Recognizing excellence on a global scale, this category highlights a government service that stands out for its innovation, groundbreaking impact, scalability, and potential to serve as a model for others, delivering unparalleled value to citizens.

"The Global Best M-Gov Award 2025" celebrates the creativity and civic engagement of students worldwide enrolled and registered in public and private universities. The Award's mission is to highlight the pioneering role of universities and creative and innovative youth in addressing local and global challenges and building a better world. The Award recognizes ideas, prototypes, semi- or fully developed mobile applications that adopt novel approaches and techniques efficiently leveraging technology to solve universal problems and provide tangible benefits — with the ability to expand geographically across borders.

Submission window lasted a full six months allowing thousands of submissions from across the globe to compete for those prestigious awards. A global scouting committee also nominated projects to compete across categories.

An independent jury panel evaluated the submissions to determine the winners. The winners were announced during the World Governments Summit in Dubai on the 11th of February 2025.

Winners
Selection Process

The 3-Filter Approach was applied to reach the Final Shortlist submitted to the Jury Panel.

To identify the most relevant submissions, the Award Committee implemented a three-tiered approach for shortlisting.

A **Knock-Out Filter**

Filtering of case studies from the initial list based on alignment with the five GovTech requirements

B **Selection Filter**

Curation of the filtered list of case studies for compliance with key dimensions for selection

C **Scoring Filter**

Nomination of the best case studies with the highest score across all selection criteria

A.
Knock-Out Filter

A.1.
Knock-Out Filter | GovTech Prize

In the knock-out filter, the internal Award Committee ensures that the submissions being considered are aligned with GovTech Prize Submission Criteria & Eligibility

Criteria	Description	Scale	Threshold
Adopted and being used by Government Entities	The solution should be at a mature stage and should be adopted by at least one government entity	Yes/No	Yes
Related to technology solutions and innovation	The solution should be related to technology innovation	Yes/No	Yes
Adopted not earlier than 2023	The solution should have been developed and/or adopted recently; within the last 24 months	Yes/No	Yes
Aligned with the categories of the GovTech Prize	The solution should align and belong to one of the categories of the GovTech Prize	Yes/No	Yes

A.2.
Knock-Out Filter | Global Best M-Gov Award

In the knock-out filter, the internal Award Committee ensures that the submissions being considered are aligned with Global Best M-Gov Award Submission Criteria & Eligibility.

	Criteria	Description
University Students	University Enrollment and Accreditation	Applicants must be enrolled in public or private accredited universities
	Development Team Size	Consists of a minimum of two and maximum six individuals
	Presentation Deck	Teams must submit a presentation deck explaining the app's functions, rationale, problem solved, and scalability
	User Experience and Interface	Teams must provide a full UX model and/or UI mockup demonstrating the app's design and functionality
	Original Work	Projects must be original, developed by students, and based on their academic work and studies

B.
Selection Filter

The selection criteria introduce key dimensions for the evaluation of the application and set an acceptance threshold

	1 Nascent	2 Emerging	3 Committing	4 Excelling
Level of innovation	Leveraging old and obsolescent technology	Medium environmental impact with medium financial requirements for its adoption	Medium environmental impact with medium financial requirements for its adoption	Medium environmental impact with medium financial requirements for its adoption
Impact	Impact limited to a small portion of the population and not replicable elsewhere	Medium environmental impact with medium financial requirements for its adoption	Medium environmental impact with medium financial requirements for its adoption	Medium environmental impact with medium financial requirements for its adoption
Maturity	The solution exists as an idea and is still in the concept phase	Medium environmental impact with medium financial requirements for its adoption	Medium environmental impact with medium financial requirements for its adoption	Medium environmental impact with medium financial requirements for its adoption
Scalability & replicability	Medium environmental impact with medium financial requirements for its adoption	Medium environmental impact with medium financial requirements for its adoption	Medium environmental impact with medium financial requirements for its adoption	Medium environmental impact with medium financial requirements for its adoption
Sustainability	Medium environmental impact with medium financial requirements for its adoption	Medium environmental impact with medium financial requirements for its adoption	Medium environmental impact with medium financial requirements for its adoption	Medium environmental impact with medium financial requirements for its adoption

C.
Scoring Filter

By evaluating and scoring each shortlisted project against the selection criteria, an independent judging panel identified the most deserving winners across the three categories of the GovTech Prize and the three winners of the Global Best M-Gov Award. The selected initiatives demonstrated key attributes, including innovation, impact, maturity, scalability, replicability, and sustainability for the GovTech Prize.

For the Best M-Gov Award, the criteria included originality of concept, usability, potential impact, scalability, replicability, and sustainability.

GovTech Prize 2025
Categories
& Featured Projects

جـائزة تكنولوجـيا الحكـومات
GOVTECH PRIZE

The organizing committee of the GovTech Prize 2025 has carefully selected three projects in each category to be showcased in this report.

It is important to note that, aside from the category winners, the featured projects are presented without any specific ranking order.

Best Human Centric Government Service

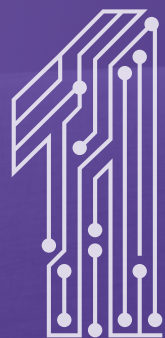**Best Use of Generative AI in Government Services**

Best Government Service in the World

Best Human-Centric Government Service

Featured Projects

GovTech Prize and The Global Best M-Gov Award 2025
February 2025

GOV.BR
Citizen Service
Counter Program

**BEST HUMAN CENTRIC
GOVERNMENT SERVICE**

WINNER

Entity
Secretariat of Digital Government

Region / Location
South America, Brazil

Date of Launch
2024

Description:

The GOV.BR Citizen Service Counter Program helps Brazilians access digital public services by offering personalized support and free internet. With over 163 million users, it focuses on digital inclusion, training, safe usage, and building trust in GOV.BR, making it easier for citizens to use over 4,500 services.

Relevance:

Ensure that all Brazilians can access government services digitally and benefit from the convenience and security of the gov.br platform, while reducing the existing social and digital divide in the country.

Key Stats:

- 80,000+ citizens assisted since March 2024 launch.

- 95% resolution rate during pilot phase.

- 50% of users reported learning new skills and interest in self-service, promoting digital literacy

- 50+ service points operational across Brazilian cities.

- Goal for 2025: Expand to 250+ service points for greater accessibility.

- Frequent positive feedback highlights the role of personal support in digital inclusion

SignAvatar – TransportSign: Transport Information in Sign Language

Entity
Innovation Fund - Republic of Serbia

Region / Location
Europe, Serbia

Date of Launch
2023

Description:
SignAvatar is an AI-driven startup specializing in software that translates speech into sign language for public service announcements. Their technology was showcased as the flagship innovation at the opening of the Belgrade Central Railway Station in October 2023.

Relevance:
SignAvatar addresses the global need for inclusivity in public spaces, particularly for those who are specially-abled. By integrating AI into high-traffic areas, it sets a benchmark for accessibility solutions worldwide.

Key Stats:
- Access to Native language for 70M+ people
- 96% of the Deaf community reported significantly easier travel
- 400% increase in social media engagement in 12 months

Best Human-Centric Government Service

e-Disability
Person's Functionality Assessment Platform

Entity
Nork Technology Center

Region / Location
Europe, Armenia

Date of Launch
2023

Description:

The e-Disability Platform simplifies access to disability support services in Armenia by digitizing the assessment process, ensuring quicker benefits and tailored support. It meets international accessibility standards, including WCAG AA+ compliance, for inclusivity.

Relevance:

This platform enhances efficiency, transparency, and inclusivity in Armenia's social support system, aligning with digital transformation goals and improving service delivery for individuals with disabilities.

Key Stats:

- Total Applications Processed: 73,1811

- Initial Assessment Applications: 36,106

- Appeal Applications: 4,771

- Causation of Death Determination Applications: 74

- Double-Assessment Applications: 32,230
  (Data accurate as of December 30, 2024)

Best Human-Centric Government Service

QR-Code for Trains Passenger Safety in Tokyo Subway

Entity
Toei Transportation, Denso Wave Inc

Region / Location
Asia, Japan

Date of Launch
2024

Description:

Toei Subway introduced a cost-effective platform door system using 2D QR codes to enhance safety without costly train modifications. Cameras sync platform and train doors, cutting costs from billions to millions of yen. Developed with Denso Wave, it offers a scalable solution for railways worldwide.

Relevance:

This innovation underscores the importance of adapting technology to address infrastructure challenges. By leveraging QR code technology, Toei Subway showcases a practical solution for enhancing safety and efficiency in public transit. The project highlights a global opportunity for railway operators to implement cost-effective safety measures.

Key Stats:

- Refurbishment cost cut from 2 billion yen to 2.7 million yen
- Passenger accidents dropped from 70 in 2011 to 2 in 2022

Best Human-Centric Government Service

Soluna
Free App for Mental Health for Californian Youth

Entity
Government of California, Kooth Digital Health, IDEO

Region / Location
North America, California, United States

Date of Launch
2024

Description:

Soluna, launched in January 2024 by Kooth in partnership with the State of California and IDEO, is a digital mental health platform designed specifically for youth aged 13-25.. Co-designed with youth, Soluna aims to address the mental health crisis by reducing barriers like stigma and cost.

Relevance:

Soluna co-designs digital solutions with users to address youth mental health, exemplifying California's innovative response. Its user-centric, inclusive approach sets a global precedent for state-led digital behavioral health initiatives.

Key Stats:

- Offers free access to 6 million young people in California

- 94% of pilot participants recommend the app

Best Use of Generative AI in Government Services

Featured Projects

Best Use of Generative AI in Government Services

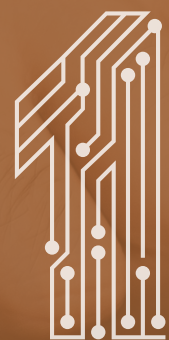# VICA 2.0
Virtual Intelligent Chat Assistant

BEST USE OF GENERATIVE AI IN GOVERNMENT SERVICES

WINNER

Entity
Government Technology Agency of Singapore GovTech

Region / Location
Asia, Singapore

Date of Launch
2024

Description:
VICA is an AI-powered government platform using NLP and technologies like Google's Dialogflow to enhance public engagement through chatbots. It supports bots like AskGayle, Ask Wally, and Ask Captain Green, offering customizable features such as data management, auto-complete, knowledge base control, and response translation.

Relevance:
VICA transforms public service delivery by providing scalable, AI-driven digital assistance. Using NLP and machine learning, it enhances citizen engagement, improves efficiency, and offers customizable solutions for government agencies, making interactions smarter and more accessible.

Key Stats:
- 100+ Enterprise level virtual assistants
- 400K monthly sessions
- 798K queries processed
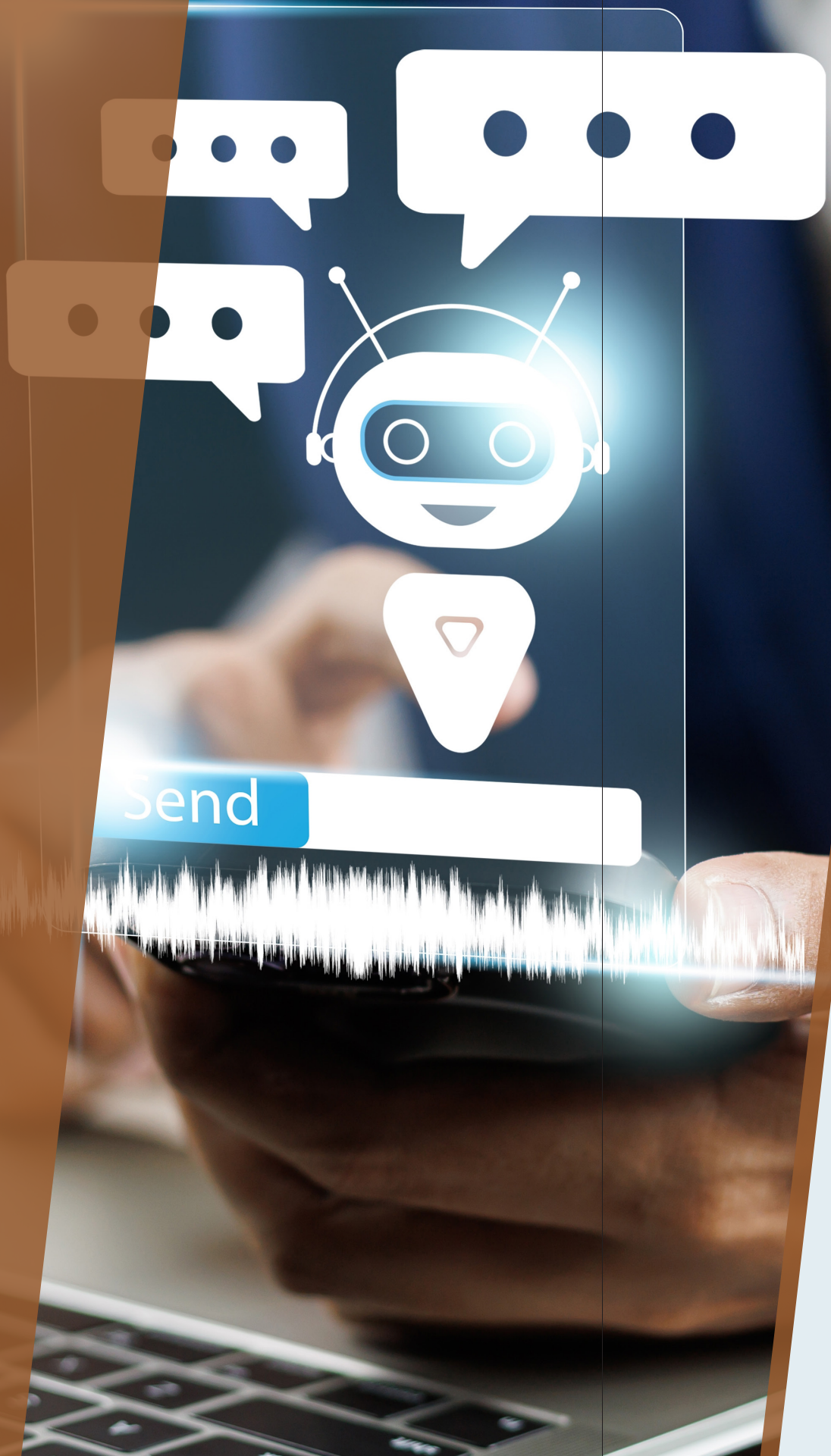
Best Use of Generative AI in Government Services

Gov.UK Chat

Description:

The UK government's GPT-4-powered chatbot on GOV.UK simplifies business advice, offering clear, personalized responses on key pages like "Set up a business." It streamlines access to tax and support info, enhancing usability for small businesses.

Relevance:

Highlights a targeted use of AI to address a clear need: simplifying the process for small businesses to access critical information. By focusing on practical applications, such as guiding users through setting up a business, it demonstrates how generative AI can make government services more intuitive and user-centric. This marks a foundational step towards building conversational, accessible platforms like the envisioned "Hey Government!".

Key Stats:

- 70% of users found the chatbot's responses helpful in the first trial

- Less than 15% of users disagreed with the chatbot's helpfulness

- The GOV.UK website attracts 11.3 million weekly visitors

- One of the most recognised digital brands in the UK

- 700,000+ pages on GOV.UK

Best Use of Generative AI in Government Services

Albert Civil Service AI

Description:

The "Albert" project, led by the DINUM (Interministerial Directorate for Digital Affairs), leverages an open language model to enhance civil servants' efficiency by streamlining information retrieval and assisting in crafting precise user responses.

Relevance:

Albert, an AI platform launched by the French government as part of a broader AI initiative, serves thousands of public servants. It offers pre-trained large language models (LLMs) to streamline tasks like regulations and administrative processes, allowing employees to focus on more meaningful work.

This initiative is one of the first government-developed AI projects in the Western world, showcasing France's commitment to improving public sector efficiency with AI.

Key Stats:

- 250 administrations started using in the last 6 months
- Will assist public officials in answering 16 million queries annually, particularly for tax agents

Best Use of Generative AI in Government Services

EdChat
The South Australian Educational ChatBot

Entity
Department of Education, South Australia, OpenAI

Region / Location
Australia, South Australia Region

Date of Launch
2024

Description:

EdChat, developed by the Department of Education of South Australia in partnership with Microsoft, is a generative AI chatbot tailored for teaching and learning. It uses ChatGPT to provide secure, AI-driven educational support, storing data in Australia. With content filtering, it aids idea generation, workflow streamlining, and integrating AI into teaching, enhancing efficiency and addressing school challenges.

Relevance:

EdChat showcases how generative AI can transform education by offering a secure, tailored platform for teaching and learning. With a focus on content safety and data privacy, the South Australia Department for Education ensures responsible AI use, enhancing classroom experiences and preparing students for an AI-driven future.

Key Stats:

- Empowered 15000 students and 1500 teachers with AI-driven learning in a safe, secure pilot program

Best Use of Generative AI in Government Services

FEMA
Community Resilience AI Empowerment

Entity
Department of Homeland Security

Region / Location
North America, United States

Date of Launch
2024

Description:

FEMA is enhancing community resilience through an AI-powered pilot initiative, developed in collaboration with the Department of Homeland Security (DHS). This program leverages a large language model (LLM) to assist state and local governments in creating customized hazard mitigation plans.

Relevance:

This initiative exemplifies how generative AI can deliver tangible benefits to millions by optimizing crisis-readiness. By simplifying the creation of hazard mitigation plans, FEMA's AI-powered pilot aligns with the concept of Crisis Platforms, demonstrating the transformative potential of AI in enabling communities to better prepare for and respond to emergencies.

Key Stats:

- $4.1 billion in individual assistance grants to disaster survivors

- 1,734 hazard mitigation assistance sub-grants awarded

- 182 disaster declarations issued for states and counties

- 70 fire incidents reported for states and counties

Best Government Service in the World
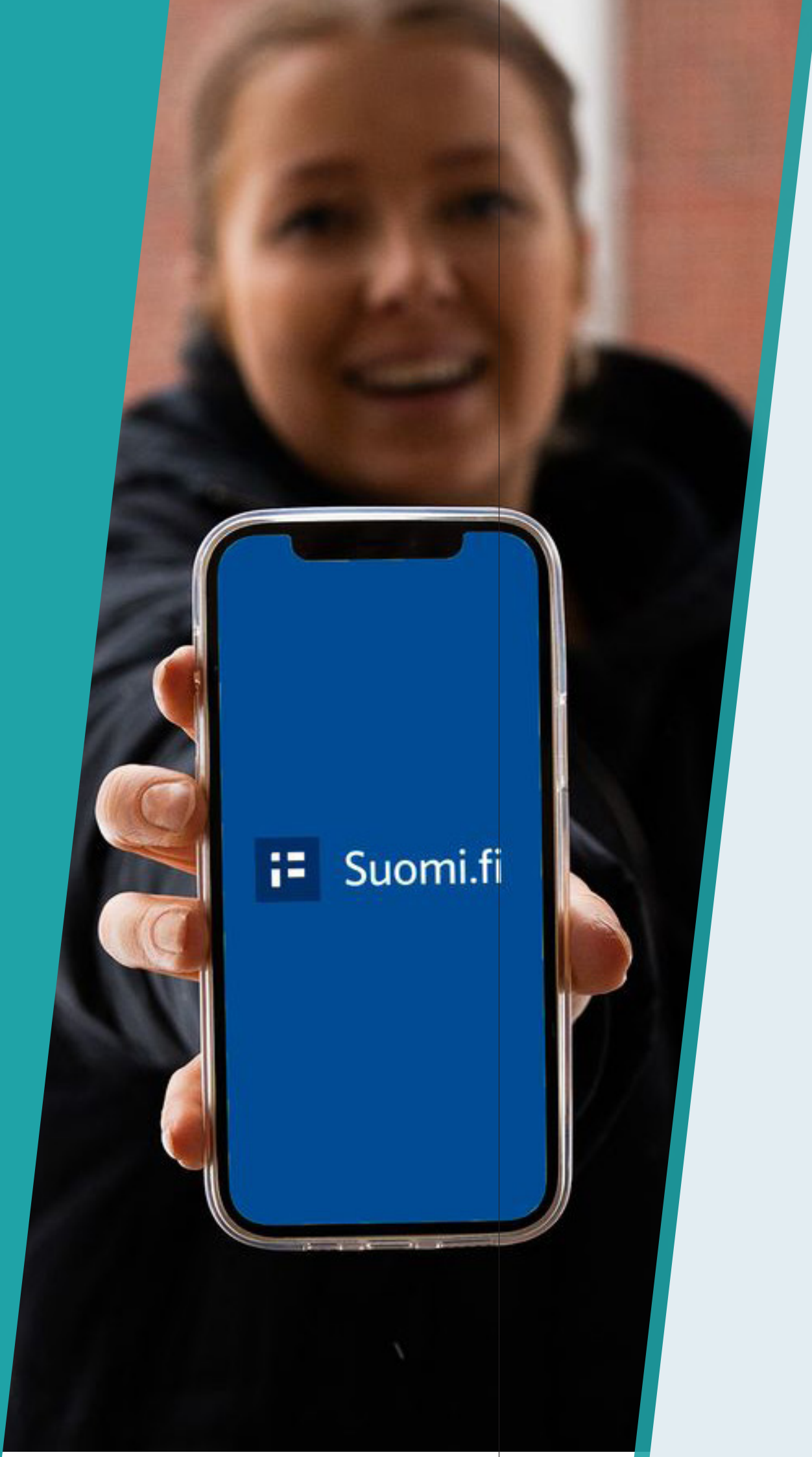
Featured Projects

Best Government Service in the World

Suomi.fi

1

BEST GOVERNMENT SERVICE IN THE WORLD

WINNER

Entity
Digital and Population Data Services Agency of Finland

Region / Location
Europe, Finland

Date of Launch
2017

Description:

Suomi.fi is a leading e-government platform in Finland that helps citizens and businesses manage interactions with public authorities. It centralizes access to services, legal documents, and public information, simplifying bureaucratic processes and enhancing efficiency. As one of the world's top e-government services, it showcases innovation in digital public service delivery.

Relevance:

Suomi.fi is a global leader in integrating all public services onto a single platform, streamlining access for citizens and businesses. Its innovative approach sets a benchmark for e-government, offering a model for other nations to modernize and enhance public service delivery.

Key Stats:

- 4.3 million unique users of digital public services (95% of the adult population)

- E-identification used in all public sector digital services (~200 million times)

- E-authorizations have ~5 million queries per month

- Digital post messages: ~1.4 million citizens receive only digital post from the public sector; over half use mobile applications

- Digital messages: ~20 million sent per year

Brasil
Participativo
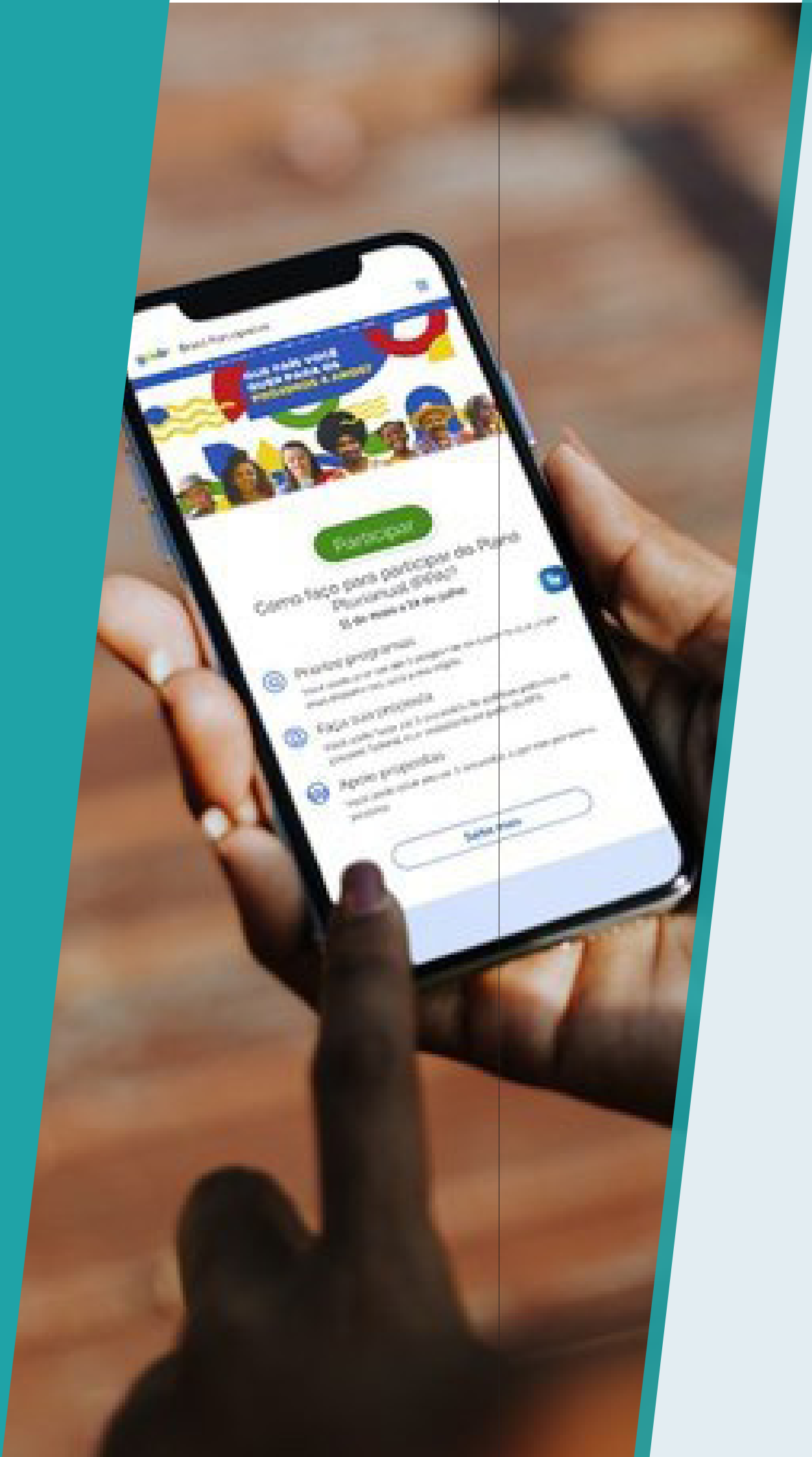
Entity
Directorate of Digital Participation
and Network Communication

Region / Location
South America, Brazil

Date of Launch
2023

Description:

Brasil Participativo, overseen by the National Secretariat for Social Participation (SNPS/SGPR), is a digital platform enabling citizens to shape public policies.

Relevance:

Brasil Participativo has evolved from Participa+Brasil into a global leader in digital civic engagement, empowering millions to shape policies and decisions. With its ambition to become a comprehensive online democracy platform, it directly impacts tens of millions of lives, making it a model for inclusive and transformative governance.

Key Stats:

- Total visitors: 5,215,746

- Total proposals: 13,571

- Votes on proposals: 1,592,741

- Comments on proposals: 3,740

- Total active participants (voted, proposed, or commented): 1.5 million

MyGov
Platform

9:30

mygov •

Şəxsiyyət Vəsiqəsi

FİN
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Seriya və nömrəsi
AA1234567

QR kodu paylaş

Məlumat paylaşımı

Sorğulanmış məlumatlarım
Qurumlar tərəfindən sorğulanan

Paylaşdığım məlumatlarım
QR kod və PDF fayl ilə paylaşılan

Seçdiyim məlumatlarım

Çox istifadə etdiyiniz mə
Seçilən məlumatların sayı ən
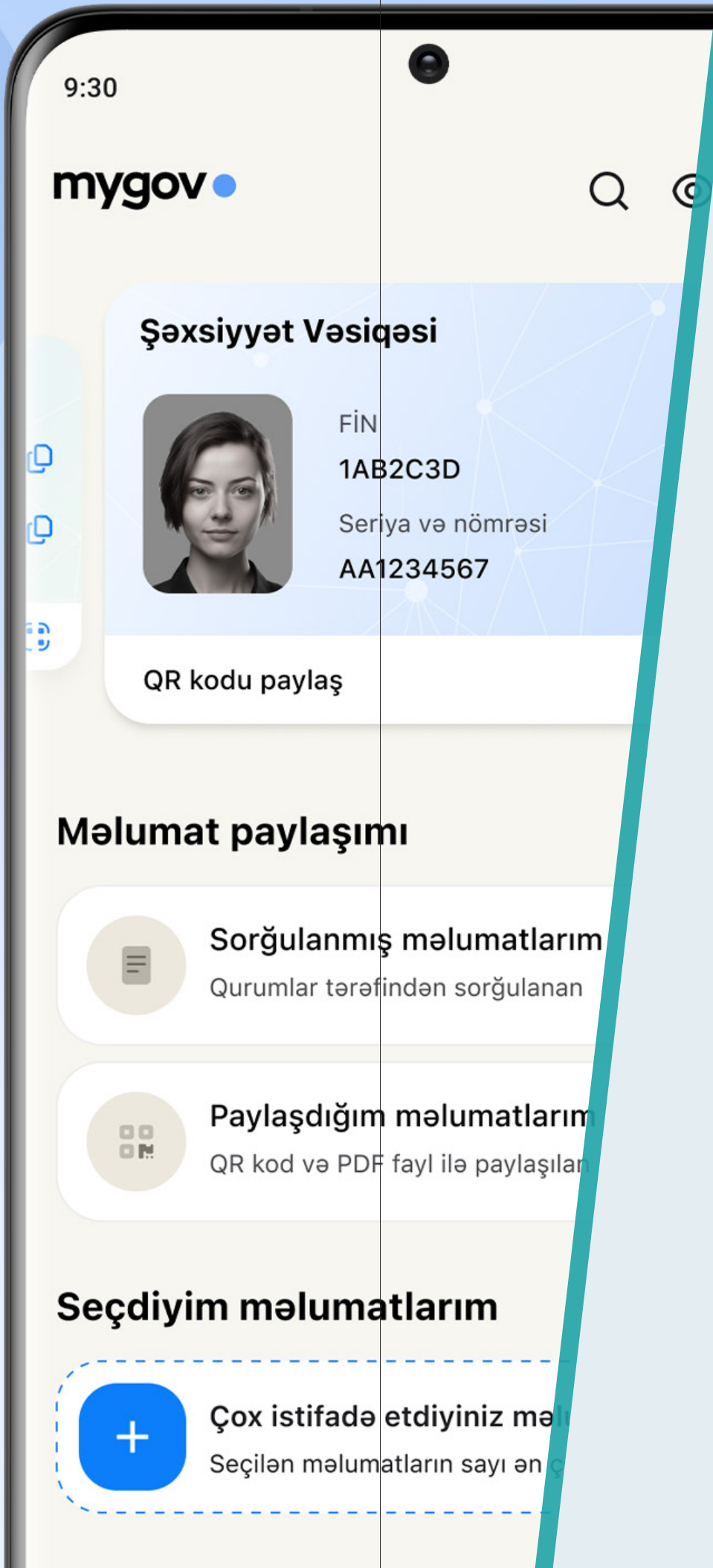
Entity
Innovation and Digital Development Agency

Region / Location
Asia, Azerbaijan

Date of Launch
2023

Description:

MyGov is Azerbaijan's digital platform connecting citizens with government services through a secure, user-friendly portal. Consolidating over 80% of public services, it streamlines bureaucracy, enhances efficiency, and supports green growth by reducing paper use.

MyGov also aids economic growth, social inclusion, and innovation while facilitating citizen reintegration into liberated areas to support reconstruction efforts.

Relevance:

MyGov fosters digital inclusion in Azerbaijan by providing accessible government services, simplifying processes, and reducing bureaucracy.

It supports sustainability by cutting paper use and aids citizen reintegration in liberated areas, contributing to national reconstruction and development.

Key Stats:

- MyGov covers over 80% of Azerbaijan's government services
- 1,611,541 total users

Digi Yatra
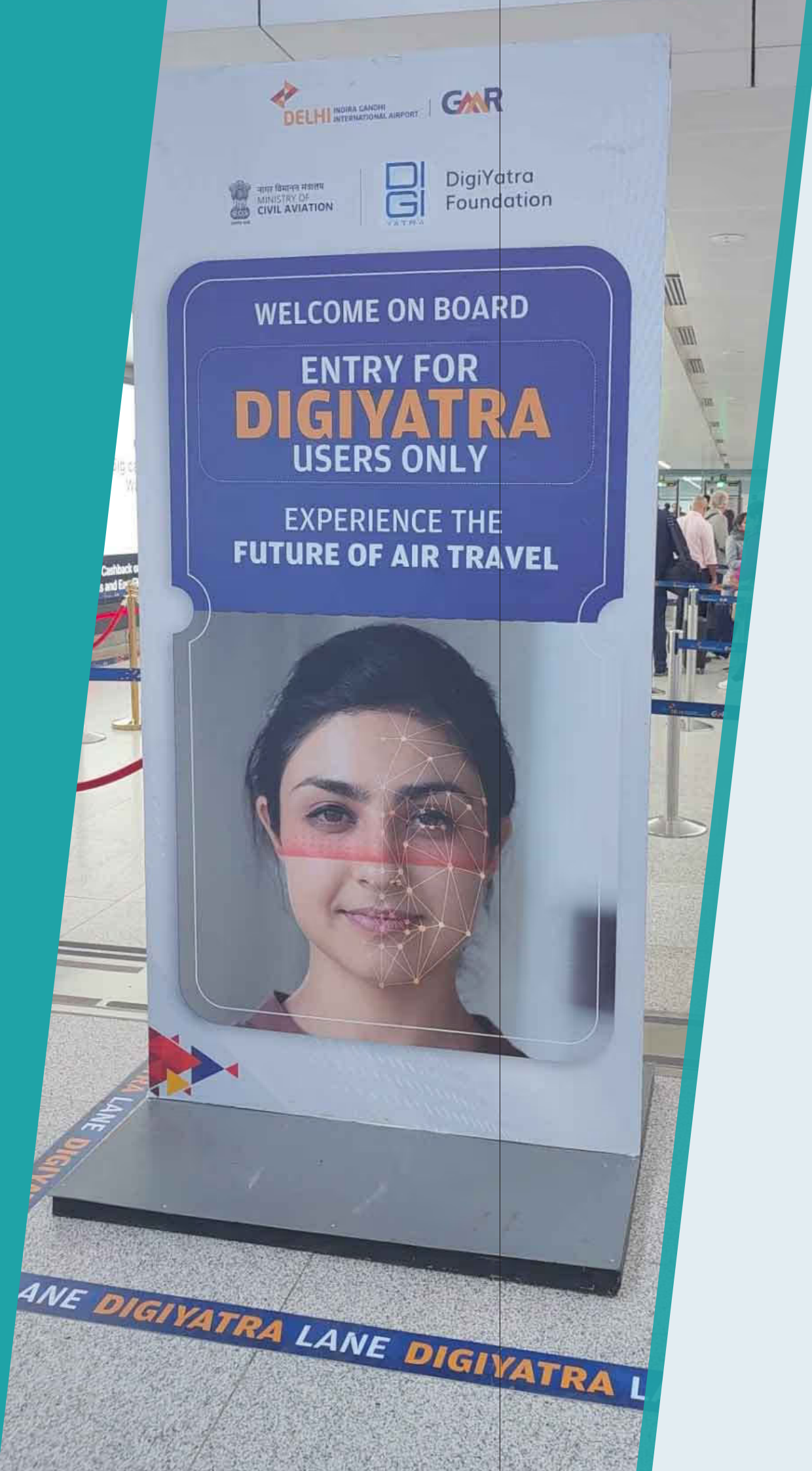
Entity
Ministry of Civil Aviation

Region / Location
Asia, India

Date of Launch
2024

Description:

Digi Yatra is a transformative initiative led by the Ministry of Civil Aviation, Government of India, designed to enhance air travel by offering a seamless and health-risk-free experience.

Through the use of face biometrics, the platform digitally validates passengers' identity, travel, and health data, eliminating the need for physical document checks. This innovation not only accelerates the check-in and security processes but also ensures a safer, contactless travel experience.

Relevance:

Digi Yatra is a crucial step in modernizing India's air travel infrastructure, aligning with the global push for digitization in public services. The initiative addresses both operational efficiency and health concerns, offering a practical solution for reducing physical contact in the wake of the COVID-19 pandemic. By simplifying passenger experiences and integrating biometric technology into everyday air travel processes, it sets a new standard for airports worldwide, making it a model for the future of digital travel.

Key Stats:

- 55 lakh users have downloaded the app
- 3 crore passengers have used Digi Yatra
- Airport entry time reduced from 15 to 5 seconds

Best Government Service in the World

Tawakkalna Services

Entity
Saudi Data and Artificial Intelligence Authority (SDAIA) / Ministry of Health

Region / Location
Asia, Saudi Arabia

Date of Launch
2020 / 2023

Description:

Tawakkalna Services is a digital super-app created to enhance and simplify daily life in Saudi Arabia by providing a unified access point for over 241 services. These services span across healthcare, education, religious, social, and civil affairs, all integrated into one platform.

Relevance:

Tawakkalna supports Saudi Vision 2030 by streamlining services into one platform, improving efficiency and accessibility. Its widespread adoption enhances public service delivery, aligns with the country's digital transformation goals, and fosters a more connected society.

Key Stats:

- 83M users
- 241 services across healthcare, education, religious, social, and civil affairs
- 700 million views for Digital Documents
- 300 million views for Messaging product

The Global Best M-Gov Award 2025
Categories
& Featured Projects

الجائزة العالمية لأفضل التطبيقات الحكومية
THE GLOBAL BEST M-GOV AWARD

The organizing committee of The Global Best M-Gov Award has carefully selected eight projects to be showcased in this report.

It is important to note that, aside from the top three winners, the featured projects are presented without any specific ranking order.
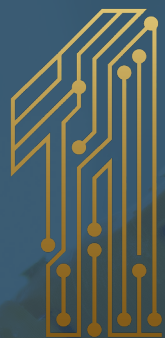
BRONZE AWARD

GOLD AWARD

SILVER AWARD

Exoheal

GOLD AWARD

WINNER

University
Constructor University

City, Country
Bremen, Germany

Development Stage
Mockup available, App in development

Application Description:

ExoHeal revolutionizes stroke rehabilitation with its adaptive robotic glove and a connected mobile app, empowering patients with hand paralysis to recover at home. The app enables real-time progress tracking, remote doctor-patient interaction, and gamified exercises to enhance engagement.

For caretakers, ExoHeal provides clear therapy schedules, actionable progress reports, and reduced reliance on in-person clinical visits, alleviating their burden while ensuring the patient's consistent recovery.

Challenges Addressed:

ExoHeal revolutionizes rehabilitation by halving recovery time and providing personalized, cost-effective therapy. It empowers patients with independence, eases caregivers' burden with simplified monitoring, and helps healthcare providers optimize resources through remote patient management.

Proven in trials with over 100 patients, ExoHeal addresses the global shortage of rehabilitation professionals, offering scalable, future-ready solutions that drive social and economic impact.

TERA
(Technologie d'Entreposage des Récoltes Agricoles)

SILVER AWARD

WINNER

University
Ecole Polytechnique de THIES

City, Country
Thies, Senegal

Development Stage
Testable prototype

Application Description:

The project comprises three applications (now available as APK files, with the server and database hosted on AWS and a Google Play Store launch upcoming.

The Producer App lets farmers store crops in warehouses, track sales, and monitor inventory. The Consumer App enables bulk buyers to order crops from a wide selection with delivery options. The Administrator App helps warehouse staff manage inventory, monitor sales, and oversee deliveries.

Challenges Addressed:

TERA aims to reduce post-harvest losses and enhance market access for producers through an application that helps locate solar-refrigerated warehouses designed for various users, including government facilities.

It also allows producers to book storage space and subscribe to a marketplace, streamlining the producer-to-customer supply chain.

The Global Best M-Gov Award 2025

AccessWay
Bridging Accessibility Gaps with Technology

BRONZE AWARD
WINNER

University
Maharaja Agrasen Institute of Technology

City, Country
New Delhi, India

Development Stage
Testable prototype

Application Description:

AccessWay is an AI-powered platform that combines AR, AI, and crowdsourced data to provide accessible navigation, social connection, and emergency tools for people with disabilities. It promotes independence, fosters inclusion, and encourages businesses to adopt accessible practices, creating a barrierfree, sustainable, and equitable world for all.

Challenges Addressed:

AccessWay solves key challenges like inaccessible infrastructure, unreliable navigation, and social isolation. It provides real-time updates, AR guidance, and a crowdsourced database of accessible spaces.

Social and emergency tools enhance safety and inclusion, while incentives for businesses drive systemic change, creating a barrier-free society.

CommunityHero
The App Idea that Will Make the World a Better Place

University
Ludwig Maximilian University München

City, Country
München, Germany

Development Stage
Designed concept with UX / UI ready

Application Description:

CommunityHero is a revolutionary app concept designed to empower individuals to improve communities and the world.

Mission: Enable users to act on challenges — from cleaning beaches to disaster relief — anywhere, anytime.

Core Idea: Harness the collective power of people, organizations, and governments to create real world impact.

Challenges Addressed:

CommunityHero addresses critical global issues: environmental crises, public health, and community well-being. It mobilizes immediate responses to emergencies and everyday issues, democratizing volunteering and enabling impactful action anytime, anywhere.

By connecting people, organizations, and governments, CommunityHero harnesses collective power to drive real-world change.

Ohna

University
Australian National University

City, Country
Canberra, Australia

Development Stage
Deployed App

Application Description:

Ohna is a marketplace app connecting consumers directly to local farmers, offering fresher food at lower prices while ensuring farmers earn more. With a user-friendly design inspired by social media platforms, farmers can easily create profiles, upload products, and manage orders. Consumers can browse and order local produce for delivery or pickup.

Tested on ANU campus, the app proved its potential by attracting 250 users, highlighting the demand for fresh, locally sourced food.

Ohna is built for scalability and envisions a future where technology streamlines food delivery, eliminating the need for wholesale middlemen

Challenges Addressed:

The centralized food system is vulnerable to climate change and political disruptions, prompting global calls for more distributed supply chains and localized production.

Small farmers struggle financially due to limited bargaining power and declining farmers market attendance as consumers shift online. A simple platform for direct-to-consumer sales can support farmers while offering fair prices and convenience to consumers.

The Global Best M-Gov Award 2025

COMO+

University
Federal University of Rio de Janeiro

City, Country
Rio de Janeiro, Brazil

Development Stage
Mockup available, App in development

Application Description:

COMO+ is a mobile app designed to promote digital well-being by addressing the challenges of digital overstimulation and its negative effects on mental health, productivity, and social interactions. It encourages mindful technology use through features like personalized prompts, session timers, focus modes, and digital detox challenges.

The app also offers tools to mitigate social polarization, foster open-mindedness, and track user progress through an insights dashboard. Gamified elements such as rewards and badges help motivate users to reduce screen time and cultivate healthier digital habits. COMO+ aims to redefine digital engagement by supporting users in balancing their online and offline lives for enhanced well-being and social harmony.

Challenges Addressed:

COMO+ addresses the pervasive issue of digital overstimulation, which impacts mental health, productivity, and social well-being. In an era of constant notifications, social media, and compulsive engagement, users face challenges such as anxiety, stress, digital dependency, social polarization, and lack of offline engagement.

JalRakshak:
Sustaining Water for Tomorrow
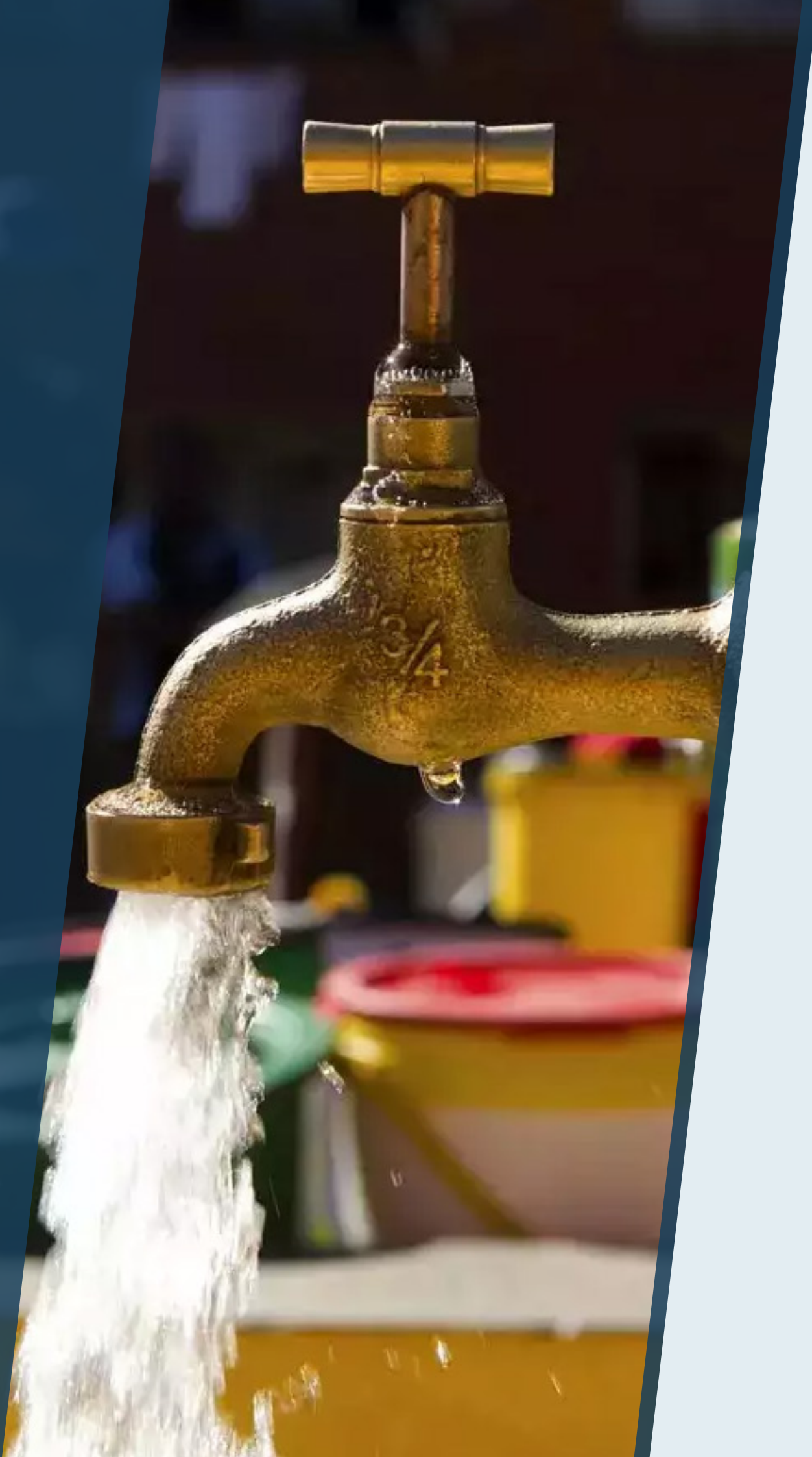
University
Yeshwantrao Chavan College
of Engineering

City, Country
Nagpur, India

Development Stage
Testable prototype

Application Description:

JalRakshak is a mobile and web-based application designed to combat global water scarcity. It addresses challenges like undetected leaks, pilferage, and inefficient water distribution through AI-powered leak detection, real-time monitoring, and community-driven reporting.

The app aims to optimize water usage, reduce wastage, and ensure equitable access to clean water.

Challenges Addressed:

The primary challenge JalRakshak addresses is the global crisis of water scarcity, exacerbated by undetected leaks, theft, and inefficient management in urban and rural water distribution systems.

With over two billion people worldwide facing water stress, this issue endangers livelihoods, public health, and ecosystems, while the demand for water continues to surge due to population growth and climate change.

JalRakshak provides a scalable, innovative solution to protect this precious resource, ensuring equitable access to clean water and safeguarding the future of communities across borders. It's not just about saving water—it's about saving lives.

OncoCare AI:
Advanced Artificial Intelligence for Early Cancer Detection and Diagnosis

University
Tashkent Pediatric Medical Institute

City, Country
Tashkent City, Uzbekistan

Development Stage
Deployed App

Application Description:

OncoCare AI tackles the global issue of delayed cancer diagnosis, which contributes to late-stage detection and lower survival rates, particularly in underserved and rural areas.

Using AI and computer vision, it enables early detection of breast, brain, lung, and skin cancers from medical images via a mobile app, improving accessibility, accuracy, and prevention.

Challenges Addressed:

OncoCare AI addresses delayed and inaccurate cancer diagnoses caused by limited healthcare access, reliance on manual methods, and a global shortage of trained medical professionals. By providing AI-driven, scalable diagnostic tools, it ensures early detection and timely intervention, particularly in low-resource settings, ultimately reducing mortality and healthcare system burdens.

Conclusion

As we celebrate the achievements of this year's GovTech Prize and Global Best M-Gov Award winners, we recognize the broader significance of their efforts. These groundbreaking initiatives not only enhance public services but also foster collaboration, inspire creativity, and drive progress toward a more equitable and sustainable future.

The GovTech Prize continues to serve as a catalyst for innovation, encouraging governments to push the boundaries of what is possible and implement transformative solutions that make a tangible difference in people's lives. Meanwhile, the Global Best M-Gov Award highlights the immense potential of young minds and students as powerful forces for change, demonstrating how technology can be harnessed to create citizen-centric solutions that address global challenges.

By sharing their successes and insights, we aim to ignite a global movement where governments embrace technology as a tool for positive change. Together, these awards reaffirm the transformative power of innovation in shaping responsive, inclusive, and impactful governance. As we look ahead, we must continue investing in education, research, and mentorship to empower the next generation of innovators—because the future of government, and indeed our societies, depends on the ability to adapt, evolve, and lead with vision and purpose.

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